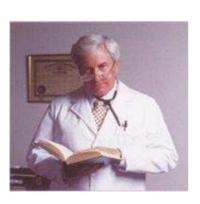
Healthcare Infostructure – Slovene National Strategy

Marjan Sušelj, Health Insurance Institute of Slovenia

Building infostructure in HC

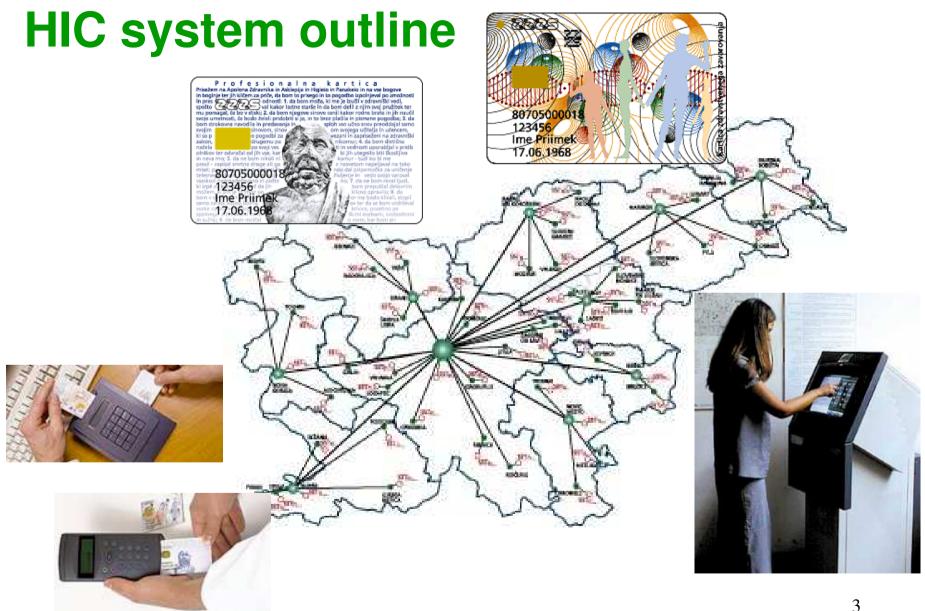
- Continuous investment and development:
 - virtually all HC work posts computerized
 - EDI
 - HI databases
 - IT literacy
- Full local IT support, limited integration need for computer readable access document
- Health insurance card data and procedure integration











Volume of operations

- Daily volumes:
 - 15.000 online consultations of the self-service terminal network / day,
 - 12 mio drug parcels issued to the patients applying the card in the pharmacies / year,
 - 585.000 medical technical aids issued by specialised suppliers / year,
 - 230.000 convention certificate forms for emergency medical assistance abroad ordered over the terminal network in the summer vacation period / june, july, august 2003

HIC system benefits

- Daily routine operation, e-operation literacy
- Efficient data interlinking of all subjects in HC
- Improved data quality and accuracy, improved field databases in HC
- Transparency of HC fund gathering and expenditure
- Identification of patients and service providers at all steps

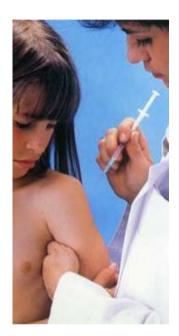
HIC system further development

Five development areas:

- Information support for HI business operations
- Information support for health care operations
- Strengthening of autonomy of citizens in matters of health
- Technological harmonisation
- Integration of Slovenia into EU HC infostructure







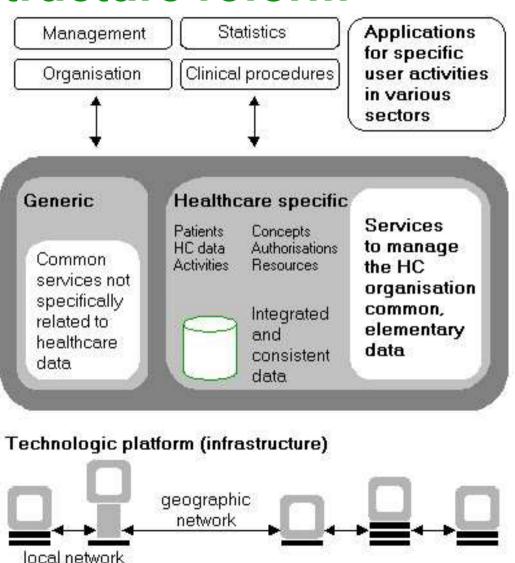
HC sector reform

Six major objectives:

- Equity in gathering HC funds
- Allocation of funds according to the citizen needs
- Improved accessibility of HC services
- Building of an integral quality system
- Improved efficiency of control and management of HC
- Strengthening of public health

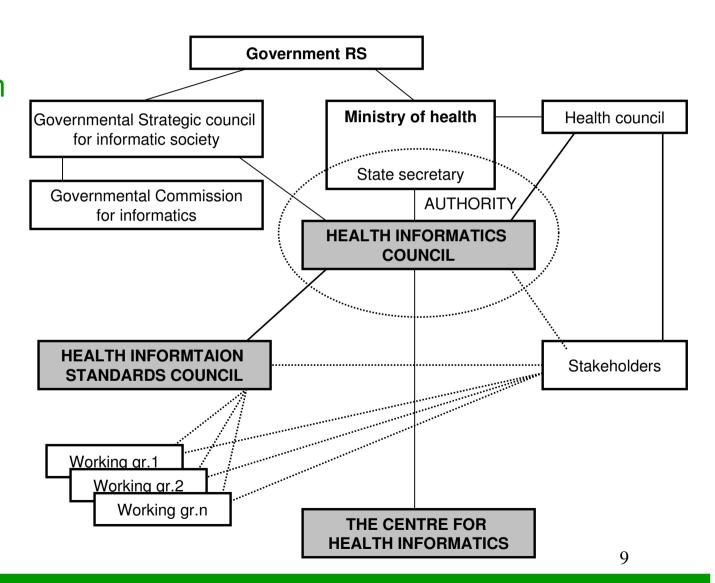
HC sector infostructure reform

Health care system management project:



HC sector infostructure reform

Planned health care system infostructure:



Conclusions

- Importance of continuous development
- IT and infostructure support tool for processes
- Expansion of the user and stakeholder base need for consensus, involvement
- Importance of international harmonisation of approaches and technologies

Contact details

Marjan Sušelj, Director of the HIC Sector Health Insurance Institute of Slovenia Miklosiceva 24, SI-1507 Ljubljana, Slovenia

marjan.suselj@zzzs.si

www.zzzs.si www.zzzs.si/kzz/ang/hic_indx.htm